

ALERT

01

RESPONSE TICKET

- ☐ RECEIVED
- ☐ ASSIGNED
- ☐ CHECKED

Your building sent an alert.

Who is actually going to act on it?

ALERT

02

RESPONSE TICKET

- ☒ RECEIVED
- ☐ ASSIGNED
- ☐ CHECKED

A signal is the first handoff.

This week's Smart Buildings Show programme includes wireless leak detection linked to building management.

ALERT

03

RESPONSE TICKET

- ☒ RECEIVED
- ☒ ASSIGNED
- ☐ CHECKED

An alert needs a destination.

Our fictional building sends the message to a named duty role, not an unattended inbox.

ALERT

04

RESPONSE TICKET

- ☒ RECEIVED
- ☐ ASSIGNED
- ☐ CHECKED

Then comes a checked response.

Who confirms the location, checks the situation and follows the building's approved procedure?

ALERT

05

RESPONSE TICKET

- ☒ RECEIVED
- ☒ ASSIGNED
- ☒ CHECKED

Closing the loop matters too.

Our proposed log: signal received, person assigned, condition checked, outcome recorded.

SAVE THIS

BEFORE YOU DECIDE.

01 WHO RECEIVES IT?

02 WHO RESPONDS?

03 WHO RECORDS THE CHECK?

Who receives it? Who responds? How do we know the issue was checked?